



1807 Route 52, Fishkill NY 12524  
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## 2017 Maintenance Agreement

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ 2nd Phone/Contact: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Notes: (Access Codes/Caretaker) \_\_\_\_\_

Billing and contact preference:  Email  Mail  Phone

Credit Card#: \_\_\_\_\_ Expiration: \_\_\_\_\_ CSV: \_\_\_\_\_

*(Credit cards are required to be on file for weekly maintenance and new customers unless payment is received prior to scheduled service).*  
We also accept credit card payment over the phone.

### Type of Service:

- Spa Only
- Chemical Pool
- Chemical Pool & Spa
- Full Pool
- Full Pool & Spa

### Frquency:

- Weekly
- Bi-weekly
- Monthly

Price per service \$ \_\_\_\_\_  
(type and distance based)

### Chemical Service Includes:

Emptying Baskets (pump & skimmers)    Checking Filter – backwashing/rinsing    Water Testing & Water Balancing  
Checking Auto Vac (if applicable) and emptying bag    Test Firing Heater (if applicable)

### Full Service Includes:

Vacuuming, Skimming & Brushing Pool                      All of the above in our Chemical Service

If at any time there is safety or other issues that are a concern to the technician the customer will be notified promptly. If there are repeat instances and/or issues are not resolved service may be interrupted or cancelled.

- Mechanical issues – Customers will be notified of any major repairs and customer approval will be needed to schedule repairs. An appropriate referral (electrical/gas/diver etc.) may be also given.
- Pets - The customer is responsible to contain and restrain their pets when a service technician is on the property. Technicians are instructed to keep gates closed but we are not responsible if a pet gets loose. The customer also accepts responsibility for any injuries inflicted by pets to technicians.
- Access – Technicians need to be given access to not only the pool but equipment areas. If they do not have access on the day of service a return trip fee may be added to the service charge.
- Water Level - Customers need to help maintain the water level of their pool. The technicians will note water levels and add if able at time of service but are not responsible for equipment damage due to low water level in between visits. Some minor water evaporation is to be expected, especially on hot days. Water delivery can be arranged by contacting the service office for an additional fee.
- Chemicals - Only BioGuard brand chemicals purchased through Rainbow Pools can be used for regular maintenance service. Technicians will have needed chemicals on their trucks and they can be billed as used or bought at discount at the start of the season. They must be stored in an appropriate container.
- Extra service – Your pool may need extra care in between visits due to hot weather, seasonal foliage, and debris from storms. Please let us know if you are unable to help care for your pool in between visits or need extended service of any kind. Additional services can be scheduled for an additional fee such as vacation service, a 2nd weekly visit, vacuuming with an auxiliary system for heavy debris, sand filter changes, and chemical delivery.

**By checking here and submitting this form, you agree that you have read the polices and description of services and agree to the terms.**

**SUBMIT FORM**